



USER'S GUIDE WEBOC GD THROUGH E-PAYMENT SYSTEM



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1 General Information

Payment System is a modern way of collecting tax payments through internet. Banks, Taxpayers, Withholding Agents and e-Intermediaries are beneficiaries of this system. Taxpayers can create their electronic payments from anywhere and can also schedule their payments to be credited to Government of Pakistan (GoP) accounts on any future dates.

Payment System decreases the workload on Bank staff. Payments made through PAYSYS are instantly communicated to electronic systems of FBR and Banks. It's very easy to use this system and generate various informative reports for daily branch level operations. Payment System provides you electronic payment documents in hard copy as well as electronic copy in PDF format for subsequent utilization.

1.1 System Overview

Following are the E-Payment System overview in general terms:

- Round-the-clock facility is being provided to importers / exporters to pay Customs Duties, taxes and other dues electronically from their bank accounts through internet banking and automated teller machines (ATM) for clearance of consignments through WeBOC system.
- Trader/Clearing Agent shall login to WeBOC system for filing of Goods Declaration in WeBOC.
- Trader/Clearing Agent will click on the "Submit" button of Goods Declaration. Upon click on the Submit button system will display the Goods Declaration Payment Information Screen to Trader/Clearing Agent.
- In the drop down menu for Payment Mode, the Trader/Clearing Agent shall select the Payment Mode of "E-Payment" and click on the "Submit" button. Upon click on the submit button, WeBOC system will submit the GD successfully and display the link "Pay duty and taxes via 1Link".
- Trader/Clearing Agent will click on the above link and WeBOC system will generate a unique 20 digit Payment Slip ID (PSID). The system will display the duty and taxes breakup along with PSID.
- The trader shall login to the online banking system of his bank through computer or mobilephone or visit ATM facility. The bill payment screen of the bank shall reflect "FBR" as biller. The trader shall click the option "FBR". The bank / ATM screen shall require the trader to enter PSID generated by WeBOC system.
- By entering PSID, the payment details shall be visible to the trader for approval of the payment of duty & taxes. Upon confirmation, the bank account of trader shall be debited and a message of successful transaction shall be visible on the screen.
- WeBOC system will accordingly process the Goods Declaration filed by the trader.
- For any subsequent payment of dues in relation to the processing of Goods Declaration as a result of any reassessment made by Customs, the trader shall click "Payment Management" from his WeBOC home screen and click the link "Pay duty and taxes via 1Link". A sub menu "Payment against GD" shall be opened. Upon clicking the same, a new screen shall appear in which option will be available to search GD against which payment is required to be made. Upon clicking the

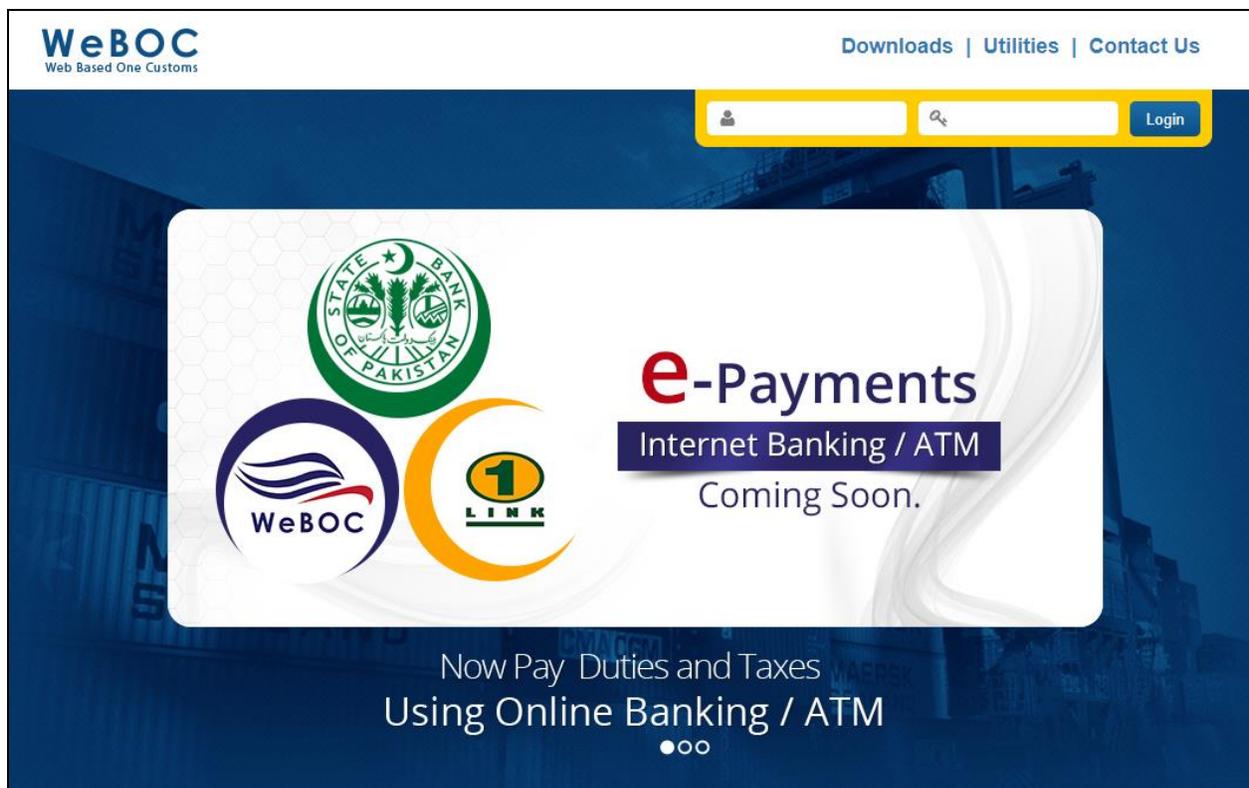
specific GD, the system will provide “Generate PSID” option. Upon clicking the same, a new unique PSID shall be generated which can be utilized by the trader to pay duty / taxes in the same manner.

- On the basis of unique transaction ID issued by the SBP/BSC, WeBOC will issue e-CPR to importer / tax payer through WeBOC System.
- Screen shots are given below for ease of reference.

1.2 Create Payment Slip ID (PSID) for E-Payment while Goods Declaration

Following screens are providing the information regarding creation of PSID for users:

1.2.1 Screen 1: WeBOC Login Page



1.2.2 Screen 2: Homepage

Subject	Date and Time
Good Morning	10/10/2017 10:17AM
GD : PQZI-EP-8-21-08-2017 sent to Assessment Department.	23/08/2017 3:19PM
your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-EXT-8000022-469-2017' has been approved	21/08/2017 3:23PM
your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-IMA-8000022-431-2017' has been approved	21/08/2017 3:14PM
GD : PQZI-EP-8-21-08-2017 sent to Examination Department.	21/08/2017 3:10PM
your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-IMA-8000022-468-2017' has been approved	21/08/2017 3:01PM
your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-EXA-8000022-467-2017' has been approved	18/08/2017 10:47AM
your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-EXA-8000022-439-2017' has been approved	11/07/2017 12:59PM
your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-IMA-8000022-429-2017' has been approved	05/07/2017 3:38PM
Expiry date of your NOC / Gate Passes Issuance Request : 'KEPZ-N-IMA-8000022-426-2017' has been updated	05/07/2017 2:34PM

1.2.3 Screen 3: Creation of Goods Declaration Page

GD Selection

Consignment Category: ---SELECT CONSIGNMENT TYPE---

Declaration Type: ---SELECT DECLARATION TYPE---

[Create](#)

1.2.4 Screen 4: Goods Declaration Page

November 22, 2017
User: Sarfaraz Amjad User Role: Trader Token Balance: 9979
Settings | Logout

Type here to Search

- Trader Messages
- EIF Management
- Notices
- Securities Management
- Allocated GD's List
- Goods Declaration
- Order In Original List
- Assessment/ Audit
- Show Cause Notice(s)
- Section 79(1)(b)
- Document(s) Requested
- Hearings
- Section - 79
- Security
- Carrier Declaration
- User Support System
- SRO LookUp
- List of Rebate GDs
- Refund Management
- View PCT History
- Rebate GD List for Acceptance
- Rejected Rebate Claim(s)
- List of DTRE Quota(s)
- Quota Balance List
- M.I.S
- Amendment And Cancellation
- Payment Management

Src- <-> Preparation of Goods Declaration

Save
Calculate Duty
Validate
Submit
Print
Cancel

Basic Information (Hide)

Collectorate: <input type="text" value="--SELECT COLLECTORATE--"/>	Trade Type: <input type="text" value="Import"/>
Consignment Category: <input type="text" value="Commercial"/>	BE Type: <input type="text" value="Home Consumption"/>
Mode of Transport: <input type="text"/>	

Consignor & Consignee Information (Hide)

NTN/FTN/NTC: <input type="text" value="8000022"/>	STRN: <input type="text"/>
Consignee Name: <input type="text" value="ABC Name"/>	Consignee Address: <input type="text" value="ABC Address"/>
Consignor Name: <input type="text"/>	Consignor Address: <input type="text"/>
Consignee Name (as per Manifest): <input type="text"/>	

GD Information (Hide)

Invoice No: <input type="text"/>	Invoice Date: <input type="text"/>
Port of Shipment: <input type="text"/>	Destination Country: <input type="text" value="Pakistan"/>
Dangerous Goods Hazard Class: <input type="text" value="--SELECT DANGEROUS GOODS--"/>	Flash Point: <input type="text"/>
Gross Weight: <input type="text"/>	Net Weight: <input type="text"/>
Marks: <input type="text"/>	

Packages Information

Financials (Hide)

Payment Terms: <input type="text" value="--SELECT PAYMENT TERM--"/>	Currency: <input type="text" value="--SELECT CURRENCY--"/>
Delivery Term: <input type="text" value="--SELECT DELIVERY TERM--"/>	Freight: <input type="text"/>
FOB Value: <input type="text"/>	Insurance: <input type="text" value="0%"/>
CFR Value: <input type="text"/>	Assessed Value (Rs): <input type="text"/>
Landing Charges: <input type="text" value="0%"/>	Exchange Rate: <input type="text"/>
Other Charges: <input type="text"/>	

Supporting Information for Customs Processing (Hide)

Shed / Terminal Location: End Use Comments

Uploaded Document(s) (Hide)

[Upload Document](#)

(The upload of supporting documents is not mandatory, you may attach documents at your own discretion)

Certificate Information (Hide)

[Add Certificate / Release Order / NOC](#)

Items Information (Hide)

[Add Items](#)

EIF Information (Hide)

[Add EIF](#)

Save
Calculate Duty
Validate
Submit
Print
Cancel

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1.2.5 Screen 5: GD Payment Mode Selection Page

Monday, August 21, 2017

User: Sarfaraz Amjad User Role: Trader Token Balance: 9980 Settings Logout

Src- <> Preparation of Goods Declaration

Submit Cancel

Payment Information for Customs Processing (Hide)

Payment Through: ---SELECT PAYMENT MODE---

Duty Name: Bank, PD Account, E-Payment

Additional Custom Duty	
Additional Sales Tax	2,322
Customs Duty	10,605
Income Tax	8,361
Regulatory Duty	13,256
Sales Tax	13,161
CESS	0
Total Payable Amount in (Rs): 48,235	

Submit Cancel

1.2.6 Screen 6: Payment Details Page

GD submitted successfully

"For Payments through Alternate Delivery Channel (1 Link), Please [Click here](#) to create PSID.

Duty Name	Amount in (Rs)
Additional Custom Duty	2,173
Additional Sales Tax	6,780
Customs Duty	6,519
Income Tax	24,408
Sales Tax	38,419
CESS	2,241
Sindh Stamp Duty	1,000
Total(Rs): 81,540	

Steps For Payment through Alternate Delivery channel (Online Banking / ATM)

1. Click on [Click here](#) Link.
2. Generate PSID.
3. Login to Online Banking/ATM.
4. Select WeBOC as beneficiary. (WeBOC must be added as Beneficiary in your Account)
5. Enter PSID.
6. Confirms Payments.

1.2.7 Screen 7: Generate PSID Page

Tuesday, December 5, 2017

User: Irfan Ali User Role: Trader Token Balance: 4 [Settings](#) [Logout](#)

Src- <> GD Payment Details

GD Number		NTN	5412698
Trader	IRFAN ALI	STRN	0700003019921
Agent Name	N/A		
Payment Head	Payment Against GD	Sindh Stamp Duty Amount	1000.0000
Payment Head	Payment Against CESS	Cess Amount	2241.0000
		Net Payable Amount (Rs)	81,540.00

Payment Breakup	
Duty Name	Amount in (Rs)
Additional Custom Duty	2,173
Additional Sales Tax	6,780
Customs Duty	6,519
Income Tax	24,408
Sales Tax	38,419
CESS	2,241
Sindh Stamp Duty	1,000
Total(Rs):	81,540

[Generate PSID](#) [Back](#)

1.2.8 Screen 7: Generated PSID Page

Src- <> GD Payment Details

Payment Head	Payment Against Goods Declaration	GD Number	KPPI-HC-167-20-09-2016
Trader	Shakeel and Co	NTN	9857524
Agent Name	N/A	STRN	0700003020213
		Net Payable Amount (Rs)	18214

Payment Breakup	
Duty Name	Amount in (Rs)
Additional Custom Duty	79.00
Additional Sales Tax	247.00
Customs Duty	237.00
Income Tax	890.00
Sales Tax	1400.00
Penalty of Adjudication	5000.00
Late Payment Penalty	361.00
Fine of Adjudication	10000.00
Total Payable Amount :	Rs 18,214.00/-

[Back](#)

The duties and taxes amount payable are according to the exchange rate of the payment day.

Payment Slip ID (PSID) : 0425425-082217-1217

1.3 Create Payment Slip ID (PSID) for E-Payment from Payment Management

Following screens are providing information for PSID from Payment System for E-Payment:

1.3.1 Screen 1: Homepage

November 22, 2017

User: Sarfaraz Amjad User Role: Trader Token Balance: 9979

Settings | Logout

Home Page

Delete

<input type="checkbox"/>	Subject	Date and Time
<input checked="" type="checkbox"/>	Good Morning	10/10/2017 10:17AM
<input checked="" type="checkbox"/>	GD : PQZI-EP-8-21-08-2017 sent to Assessment Department.	23/08/2017 3:19PM
<input checked="" type="checkbox"/>	your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-EXT-8000022-469-2017' has been approved	21/08/2017 3:23PM
<input checked="" type="checkbox"/>	your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-IMA-8000022-431-2017' has been approved	21/08/2017 3:14PM
<input checked="" type="checkbox"/>	GD : PQZI-EP-8-21-08-2017 sent to Examination Department.	21/08/2017 3:10PM
<input checked="" type="checkbox"/>	your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-IMA-8000022-468-2017' has been approved	21/08/2017 3:01PM
<input checked="" type="checkbox"/>	your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-EXA-8000022-467-2017' has been approved	18/08/2017 10:47AM
<input checked="" type="checkbox"/>	your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-EXA-8000022-439-2017' has been approved	11/07/2017 12:59PM
<input checked="" type="checkbox"/>	your NOC / Gate Passes Issuance Request Number: 'KEPZ-N-IMA-8000022-429-2017' has been approved	05/07/2017 3:38PM
<input checked="" type="checkbox"/>	Expiry date of your NOC / Gate Passes Issuance Request : 'KEPZ-N-IMA-8000022-426-2017' has been updated	05/07/2017 2:34PM

<< First Previous Next >> Last >>

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1.3.2 Screen 2: Payment Management Submenu Page

Tuesday, October 3, 2017

User: Sarfaraz Amjad User Role: Trader Token Balance: 9979

Settings | Logout

Src- <-> Payment Management

Option

- Direct Debit Payment List for Trader
- Direct Debit Confirmed Payment List for Trader
- Payment of Duty and Taxes via 1-Link
- List of GD's awaited for additional Payment
- PD Account Statement
- Print Computer Generated Payment Receipt
- List of GD's waiting for payment proposed by Senior Auditor
- List of Export GD's awaited for Payment
- GD Payment Instrument Detail

1.3.3 Screen 3: Payment of Duty and Taxes via 1-Link Submenu Page

Tuesday, October 3, 2017

User: Sarfaraz Amjad User Role: Trader Token Balance: 9979 [Settings](#) [Logout](#)

Src- <> Payment of duty and taxes via 1-Link

S#	Payment Type
1	Payment Against GD

Navigation: Trader Messages, EIF Management, Notices, Securities Management, **Payment Management**

1.3.4 Screen 4: Payment against GD Page

Src- <> Pending GD Payment List [Search](#)

GD Number Trader NTN BL Number GD Ref No

BL Number	Trader	GD Number	GD Ref No
BL-6975140	Shakeel and Co	KPPI-HC-167-20-09-2016	
BL-7841096	Ahsan Abbas	KPPI-HC-182-28-01-2016	
BL-6975140	Trader 18	Not Allocated	

1.3.5 Screen 5: Payment against GD PSID Generation Page

Src- <> GD Payment Details

Payment Head	Payment Against Goods Declaration	GD Number	KPPI-HC-167-20-09-2016
Trader	Shakeel and Co	NTN	9857524
Agent Name	N/A	STRN	0700003020213
		Net Payable Amount (Rs)	18214

Payment Breakup

Duty Name	Amount in (Rs)
Additional Custom Duty	79.00
Additional Sales Tax	247.00
Customs Duty	237.00
Income Tax	890.00
Sales Tax	1400.00
Penalty of Adjudication	5000.00
Late Payment Penalty	361.00
Fine of Adjudication	10000.00
Total Payable Amount : Rs 18,214.00/-	

1.3.6 Screen 6: Payment against GD PSID Generated Page

Src- <> GD Payment Details

Payment Head	Payment Against Goods Declaration	GD Number	KPPI-HC-167-20-09-2016
Trader	Shakeel and Co	NTN	9857524
Agent Name	N/A	STRN	0700003020213
		Net Payable Amount (Rs)	18214

Payment Breakup	
Duty Name	Amount in (Rs)
Additional Custom Duty	79.00
Additional Sales Tax	247.00
Customs Duty	237.00
Income Tax	890.00
Sales Tax	1400.00
Penalty of Adjudication	5000.00
Late Payment Penalty	361.00
Fine of Adjudication	10000.00
Total Payable Amount : Rs 18,214.00/-	

i The duties and taxes amount payable are according to the exchange rate of the payment day.
i Payment Slip ID (PSID) : 0425425-082217-1217

1.4 FREQUENTLY ASKED QUESTIONS (FAQs)

1.4.1 Question N0 1. What is E-Payment?

It is the round-the-clock facility provided to importers / exporters and their authorized Customs agents to pay Customs Duties, taxes and other dues electronically from his bank account through internet banking, automated teller machines (ATM), bank's mobile applications for clearance of consignment through WeBOC system.

1.4.2 Question N0 2. What is PSID?

Payment Slip ID (PSID) is a 20-digit number unique number generated by WeBOC system for making payment of dues by the trader through internet banking, automated teller machines (ATM), bank's mobile applications.

1.4.3 Question N0 3. When is a PSID generated?

Every time a payment is created against a particular GD after selecting e-Payment option, a PSID number will be generated. For every payment event (initial payment at the time of filing of GD and subsequent payment as a result of any reassessment) WeBOC system will generate a separate unique PSID.

1.4.4 Question N0 4.

Would there be an option to view a PSID generated against a particular B/L or GD?

Yes. A user will be able to see the PSID generated against a particular B/L or GD in the sub-menu of 'View Generated PSIDs for E-Payment' in the 'Payment Management' tab.

1.4.5 Question N0 5.

Would there be an option to view the PSIDs against which payments have already been made?

Yes. In sub-menu 'Print Computer Generated Payment Receipt' of the 'Payment Management' tab.

1.4.6 Question N0 6.

Is there any facility to pay duty and taxes against a GD from multiple bank accounts available in e-Payment?

For a single PSID, it is mandatory to pay duty / taxes from a single bank account. However, for subsequent payment of duty / taxes for the same GD via a new PSID, payment can be made from a different bank account.

1.4.7 Question N0 7.

Is it possible to make payment of duty / taxes for a single GD through E-Payment as well as other payment modes such as pay order / cash?

For a single payment event, it is mandatory to pay duty / taxes from one payment mode. However, for subsequent payment of duty / taxes for the same GD, payment can be made from a different mode of payment.

1.4.8 Question N0 8.

What are the modes of payment available to a WeBOC user?

- ATM

- Bank e-payment portal
- Bank Mobile bill payment application

1.4.9 Question N0 9.

What is the limit for payment through E-Payment mode?

There is no limit and any amount of livable duty and taxes can be paid through E-Payment via ATM or online banking or mobile application.

1.4.10 Question N0 10.

What if the trader account is debited but payment acknowledgement is not received by WeBOC system?

There is a Dispute Resolution mechanism available in e-Payment System. In such cases, the customer will first contact his bank and then the Collectorate concerned who will forward the matter to M/s. 1LINK. The trader can report such issues to WeBOC team on the following email / phone numbers:

E-Mail: epayment.customs@pral.com.pk

Telephone: 021-99214237

1.4.11 Question N0 11.

What type of GD processes are covered under e-Payment?

All types of GD-related processes are covered under e-Payment.

1.4.12 Question N0 12.

In case of IGM de-blocking, the facility for payment through e-Payment is available?

Yes IGM deblocking payment can be made through E-Payment.

1.4.13 Question N0 13.

At what time exchange rate will be updated for E-Payment?

At 00:00 hours (midnight).

1.4.14 Question N0 14.

Is it advisable to pay duty and taxes through e-Payment mode between 11:30 p.m. to 12:00 midnight?

No (due to change of exchange rate there could be an issue with reconciliation of transaction).

1.4.15 Question N0 15.

What if the GD is re-opened by the user after the PSID number has been generated?

In such cases, the PSID will be cancelled. The user will again select the payment mode.

1.4.16 Question N0 16.

At the time of opting for e-Payment, what other modes-of-payment are available to the user?

- Bank (manual payment option through NBP)

- PD Account

1.4.17 Question N0 17.

After the launch of e-Payment, would the option for payment through PD Account remain available?

E-Payment system is different from payment through PD account. The option to pay duty / taxes through PD account shall remain available.

1.4.18 Question N0 18.

Would there be an e-CPR (Electronic Payment Receipt) generated like through PD Account?

Yes the WeBOC system shall generate e-CPR to the trader.

1.4.19 Question N0 19.

If user opts for e-payment, would the option for manual be still open?

Yes, even after generation of PSID.